

PROFESSIONAL ASSISTANCE, AVAILABLE ON DEMAND

Copilot Consult Services provides a variety of service options to meet your specific needs, allowing you to pick the right service at the right time for your business. Delivered by a Compellent Technical Account Manager, Copilot Consult Services go beyond everyday administration to help you improve the performance and utilization of your Storage Center SAN. From disaster recovery planning to physical relocation, Copilot Consult is there to provide professional assistance when you need it.



Professional services designed to assist with system planning, design, tuning, upgrades and relocation.

COPILOT CONSULT SERVICES

SERVICE OFFERING	DESCRIPTION
Disaster Recovery Planning	Assistance with establishing and initial testing of a disaster recovery plan for your Storage Center SAN
Relocation – Move/Add/Change	Planning assistance to reduce the risk associated with moving hardware from one site to another
Server Instant Replay Scripting Service	Creation and testing of initial scripts allowing you to fully automate the steps required to boot from SAN
Case Review	Report summarizing calls made to Copilot Support along with a review showing trends, areas of improvement, potential risks and/or issues
System Alert History Review	Review of the alert history for your Storage Center system, identify unusual activity and make applicable recommendations
Performance/Capacity Review	Report to detail the performance and capacity history of your Storage Center
Health Check	A review of the current Storage Center environment including configuration, disaster recovery needs and general system state
Redundancy Evaluation	Analysis and testing redundant failover at all layers of your Storage Center SAN
Configuration Management	Remotely complete your initial configuration or review and revise your current configuration
Data Instant Replay Assist	Remote setup of Data Instant Replay based on best practices for your specific environment
Remote Instant Replay Assist	Remote setup of Remote Instant Replay based on best practices for your specific environment
Data Progression Assist	Remote setup of Data Progression based on best practices for your specific environment

VEDDER PRICE

“Copilot Consult was great. They analyzed how we were replicating snapshots and helped us tune the performance to match our I/O intensive environment.”

DONNA HALAC
Network Manager
Vedder Price

Contact your Compellent Business Partner to find out how Copilot Consult Services can provide administrative assistance for you.

Visit www.compellent.com

E-mail sales@compellent.com

Or call 877-715-3300